



October 7, 2025

MLRA Participant,

We are writing with an important update regarding the return of your lamp recycling containers.

Please disregard all previous communications about the deadline for shipping back your containers. There is **no longer a deadline** to return your lamp recycling containers.

FedEx Partnership Confirmed

We are very pleased to share that **FedEx will continue to service the Universal Waste shipping program** for our lamp recycling containers.

FedEx is currently finalizing the updated program framework, including new rules and guidelines. We look forward to continuing to partner with FedEx for the shipment of your lamp recycling boxes.

In the meantime, please **continue collecting lamps** from the community as you have in the past.

Instructions for Returning Your Container

When you are ready to return your container, please follow these updated instructions:

- Prepare your RecyclePak/ReturnPak container for shipment once it is full.
- Follow all instructions included with your container for proper packaging and material preparation.
- Schedule your FedEx pickup by visiting our website:
<https://lamprecycling.veoliaes.com/>.
- If you need a new shipping label, please contact Veolia using the email or phone number provided below.
- If you are enrolled in the auto-replenish program, new boxes will be sent to you as soon as we receive your shipment.

We truly appreciate your patience and prompt attention to this matter over the past few months, and we sincerely apologize for any inconvenience the uncertainty may have caused. Our team is ready to assist you with the return process and answer any questions.

Sincerely,

MLRA Staff & RecyclePak Customer Service

Email: Pak.TS@veolia.com | Toll Free: 1-888-669-9725

www.mercurylamprecyclers.org